



Patient's Bill of Rights

You have the right to considerate and respectful care.

You have the right to the most appropriate medical treatment available regardless of sex, race, religion, color, or national origin.

You have the right to obtain from your doctor complete, current information concerning your diagnosis, treatment and possible outcome in understandable terms. When it is not medically advisable to give such information to you, the information will be made available to an appropriate person on your behalf.

You have the right to discuss with your physician any treatment, procedure, or operation planned for you, so that you may understand the purpose, probable results, alternatives and risks involved before giving permission.

You have the right to refuse treatment to the extent permitted by law and government regulations, and to be informed of the consequences of your refusal.

You have the right to leave the office and facility, against your doctor's advice, to the extent permitted by law and government regulations. If you leave the office or facility against your doctor's advice, neither the facility, your doctor, nor the United States Government will be responsible for any harm that this action might cause you or others.

You have the right to privacy concerning your medical care program in accordance with the law and regulations.

You have the right to a reasonable response to your request for service.

You have the right to obtain information as to any relationship of your facility to other health care and educational institutions in so far as your care is concerned. You have the right to obtain the name, position, and professional relationships of all individuals who are treating you.

You have the right to see another physician.

You have the right to be advised if the facility proposes to engage in or perform research associated with your care or treatment. You have the right to refuse to participate in such research projects.

You have the right to know what facility rules and regulations apply to your conduct as a patient.

If you have any comments or concerns regarding this facility,
contact us at (210) 485-1488 or e-mail us at contact@saeyeinstitute.com.



Patient's Responsibilities

The Statement of Patient's Responsibilities, designed as a companion to the Patient's Bill of Rights, encourages patients to participate in their own health care and treatment. San Antonio Eye Institute believes that a mutual understanding of the Patient's Bill of Rights and Responsibilities will result in more effective delivery of health care services.

To the extent possible, the San Antonio Eye Institute requests that patients:

- Provide accurate and complete information about your past illnesses, hospitalizations, medications and other matters relating to your health, and to answer any questions concerning these matters.
- Participate in your health care planning by talking openly and honestly about your concerns with your physician and other health care professionals.
- Understand your health problems and treatment to your own satisfaction and to ask questions if you do not understand.
- Cooperate with your physician and other health care professionals in carrying out your health care plan both as an inpatient and after discharge.
- Participate and cooperate with our health care professionals in creating a discharge plan, which meets your medical and social needs.
- Inform the hospital or any of its professionals of the existence of any advance directive (including health care proxy, power of attorney, DNR, living will) you may have created.
- Provide information relating to insurance and other sources of payment.
- Cooperate and abide by the rules, regulations and policies of the hospital.
- We also ask that you be considerate of your fellow patients, respecting their need for privacy and a quiet environment, as we expect them to do for you as well.

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